

# REPORTS REFERRED FROM CABINET / HEALTH AND SOCIAL CARE SELECT COMMITTEE: GP COVERAGE IN HILLINGDON SINGLE MEETING REVIEW

<b>Relevant Board Member(s)</b>	Councillor Jane Palmer Keith Spencer
<b>Organisation</b>	London Borough of Hillingdon Hillingdon Health and Care Partners
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<b>Papers with report</b>	Appendix A – GP Coverage Update Template

## **1. HEADLINE INFORMATION**

<b>Summary</b>	To consider when future updates will be brought to the Board.
<b>Contribution to plans and strategies</b>	Joint Health & Wellbeing Strategy
<b>Financial Cost</b>	None
<b>Relevant Select Committee</b>	Health and Social Care Select Committee
<b>Ward(s) affected</b>	N/A

## **2. RECOMMENDATION**

That the Health and Wellbeing Board notes the plans to bring updates on the implementation of recommendations from the Health and Social Care Select Committee review of GP Coverage to future meetings and determines the frequency thereof.

## **3. INFORMATION**

### **Supporting Information**

At its meeting on 19 June 2025, the Health and Social Care Select Committee confirmed that it would undertake a single meeting review of General Practitioner (GP) coverage in Hillingdon. The review, which was undertaken on 22 July 2025, aimed to consider the number and geographical location of GPs in the Borough as well as the adequacy of the provision in serving the local population now and into the future. The report that was subsequently produced highlights the challenges faced by GP practices amid population growth and evolving healthcare demands, and outlines recommendations to improve service delivery and patient experience. The Committee devised the following recommendations which are based around meeting future demand, the expansion of the champions role, awareness raising, streamlining IT systems, improving online bookings and equality:

That the insight and findings of the Health and Social Care Select Committee be welcomed and that:

1. officers work with partners to identify where GP surgeries are likely to be needed by 2035;
2. The Health and Wellbeing Board partners be asked to:
  - a. investigate a reduction in the complexity and quantity of data governance and IT systems currently being used in Hillingdon to enable patient data to be easily passed between professionals;
  - b. subject to the outcome of the pilot, expand the provision of champions to other health related issues;
  - c. increase awareness that the nature of community care is changing; and
3. The Confederation Hillingdon CIC be asked to:
  - a. investigate the possibility of increasing patients' use of online bookings systems, including being able to specify convenient call back times; and
  - b. ensure equality with regard to the ability to request to be seen by the same sex medical professionals at GP surgeries; and
4. The Health and Social Care Select Committee be provided with an update by March 2027 on any progress made in progressing these recommendations alongside the implementation of the NHS 10 Year Health Plan and the development of neighbourhoods.

To ensure that partners have oversight of the implementation of the recommendations, the Cabinet Member for Health & Social Care added the following recommendation:

5. Actions to progress all the above recommendations from the Select Committee be regularly monitored at Health & Wellbeing Board meetings and added to its work programme.

The report and recommendations were considered and resolved by Cabinet on Thursday 20 November 2025 and consideration now needs to be given to how frequently the Board would like to receive updates on the implementation of the recommendations. To aid in the provision of these updates, a template has been drafted and attached to this report at Appendix A.

## **6. BACKGROUND PAPERS**

Health and Social Care Select Committee single meeting review report of GP Coverage in Hillingdon - <https://modgov.hillingdon.gov.uk/documents/s64999/05%20-%20REPORT%20251120%20-%20CABINET%20REPORT%20-%20GP%20Coverage%20REPORT%20CHECKLIST%201.pdf>

GP Coverage in Hillingdon	Resolutions	Updates
	<b>RECOMMENDATION 1</b> Officers work with partners to identify where GP surgeries are likely to be needed by 2035;	
	<b>RECOMMENDATION 2</b> The Health and Wellbeing Board partners be asked to:	
	a. investigate a reduction in the complexity and quantity of data governance and IT systems currently being used in Hillingdon to enable patient data to be easily passed between professionals;	
	b. subject to the outcome of the pilot, expand the provision of champions to other health related issues;	
	c. increase awareness that the nature of community care is changing;	
	<b>RECOMMENDATION 3</b> The Confederation Hillingdon CIC be asked to:	

	a. investigate the possibility of increasing patients' use of online bookings systems, including being able to specify convenient call back times; and	
	b. ensure equality with regard to the ability to request to be seen by the same sex medical professionals at GP surgeries; and	
	<b>RECOMMENDATION 4</b> The Health and Social Care Select Committee be provided with an update by March 2027 on any progress made in progressing these recommendations alongside the implementation of the NHS 10 Year Health Plan and the development of neighbourhoods.	
	<b>RECOMMENDATION 5</b> <i>(added by Cabinet Member for Health &amp; Social Care)</i> Actions to progress all the above recommendations from the Select Committee be regularly monitored at Health & Wellbeing Board meetings and added to its work programme.	